In the Superior Court of Guam Hagatna, Guam

Thomas Koichi Nkamine dba: Takai's Enterprise,	District Court Case No. CV03-00047	
Plaintiff(s),	}}Superior Court Case No. CV2085-03	
VS.	}	
Citibank, N.A., (Guam), Patrick Kehres, individually, and Does 1-10, inclusive,	JAN 1 6 2004 W	
Defendant(s).	MARY L. M. MORAN CLERK OF COURT	
CLERK'S CERTIFICATE OF TRANSMITTAL		

The Acting Clerk of Court do hereby transmit to the District Court of Guam a certified copies on the above-entitled case, to wit:

- 1. Cash Register Trans
- 2. Docketing Statement
- 3. Complaint filed on 12/12/03
- 4. Summon filed on 12/12/03
- 5. Summon filed on 12/12/03
- 6. Cash Register Trans
- 7. Notice to Adverse parties of Removal of action to district court pursuant to 12 U.S.C. §632 and 28 U.S.C. §1441(b) filed on 12/31/03
- 8. Notice to clerk of court of filing of notice of removal filed on 12/31/03
- 9. Notice of Judge Assignment filed on 1/12/04

Date: **JAN 16** 2004

ORIGINAL

1 2 3 4 IN THE SUPERIOR COURT OF GUAM 5 Civil Case NO.CV2085-03 Thomas Koichi Nakamine dba: Takai's 6 Enterprise, 7 Plaintiff(s), 8 vs. 9 Citibank, N.A., (Guam), Patrick Kehres, individually, and Does 1-10, inclusive, 10 Defendant(s) 11 12 To: Mark S. Smith - Attorney for Plaintiff 13 Teker Civille Torres & Tang - Attorneys for Defendants 14 15 16 As directed by the Judge, pursuant to 7 GCA Guam Code Annotated, Section 4103, (as amended by 17 Public Law 24-139), the above entitled case is assigned to: THE HONORABLE MICHAEL J. 18 BORDALLO. 19 20 01/12/04 Date: Richard B. Martinez 21 Acting Clerk of Court Superior Court of Guam 22 23 24 25 26 27 28

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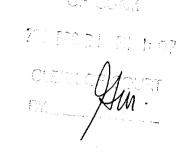
TEKER CIVILLE TORRES & TANG, PLLC

SUITE 200, 330 HERNAN CORTEZ AVENUE

HAGATÑA, GUAM 96910

TELEPHONE: (671) 477-9891/472-8868 FACSIMILE: (671) 472-2601/477-2511

Attorneys for Defendant Citibank, N.A. and Patrick Kehres



IN THE SUPERIOR COURT OF GUAM

THOMAS KOICHI NAKAMINE dba TAKAI'S ENTERPRISE,) CIVIL CASE NO. CV2085-03)
Plaintiff,	NOTICE TO CLERK OF COURTOF FILING OF NOTICE OF
vs.) REMOVAL
CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, inclusive,)))
Defendants.)))

TO CLERK OF COURT; AND COUNSEL FOR PLAINTIFF:

Pursuant to 28 U.S.C. § 1446(d), the Defendants file herewith a true copy of the Notice of Removal previously filed in the United States District Court for the District of Guam and a Notice to Adverse Parties of Removal of Action to District Court Pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b) is being filed concurrently herewith.

Respectfully submitted this 31st day of December 2003.

TEKER CIVILLE TORRES & TANG, PLLC

By: G. Patrick Civille

Atterneys for Defendant

Citibank, N.A.and Patrick Kehres

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Filed 01/16/2004

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TEKER CIVILLE TORRES & TANG, PLLC

SUITE 200, 330 HERNAN CORTEZ AVENUE

HAGATÑA, GUAM 96910

TELEPHONE: (671) 477-9891/472-8868 FACSIMILE: (671) 472-2601/477-2511

Attorneys for Defendants Citibank, N.A. and Patrick Kehres

IN THE UNITED STATES DISTRICT COURT

FOR THE TERRITORY OF GUAM

THOMAS KOICHI NAKAMINE dba TAKAI'S ENTERPRISE, Plaintiff,)	CIVIL CASE NO. CV_03-00047
)	NOTICE OF REMOVAL OF
VS.)	ACTION PURSUANT TO
)	12 U.S.C. § 632 (the "Edge Act")
CITIBANK, N.A. (GUAM), PATRICK	Ś	
KEHRES, individually, and DOES 1-10,	j (
inclusive,)	
)	
Defendants.)	
	<u> </u>	

TO THE CLERK OF THE ABOVE-ENTITLED COURT:

PLEASE TAKE NOTICE that Defendant Citibank, N.A. (Guam) ("Citibank"), with Defendant Patrick Kehres joining in this notice and consenting thereto, hereby removes this action from the Superior Court of Guam to the United States District Court for the Territory of Guam, based on original federal jurisdiction and removal jurisdiction pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b), in that the Citibank is a corporation organized under the laws of the United States and the suit herein arises out of transaction involving international or foreign banking, or banking in a dependency or insular possession of the United States or through the ownership or control of branches or local institutions in dependencies or insular possessions of

the United States within the meaning of 12 U.S.C. § 632 (the "Edge Act"), as more fully stated below:

- 1. Citbank N.A. (Guam) is a corporation organized and existing under the laws fo the United States. Specifically, Citibank is a national bank organized and existing under the laws of the United States (commonly known as the National Banking Act).
- 2. On or about December 12, 2003, an action against Citibank and codefendant Patrick Kehres was commenced in the Superior Court of Guam, entitled "Thomas Koichi Nakamine dba Takai's Enterprise vs. Citibank N.A. (Guam), Patrick Kehres, individually and Does 1-10 inclusive," Civil Case No. CV2085-03 (hereinafter, the "Action"). A true and correct copy of the complaint is attached as Exhibit "A.
- 3. In the Complaint, the plaintiff alleges that Citibank and one of its vice-presidents are liable for damages arising out of an alleged failure by Citibank to process plaintiff's request for telegraphic transfer of funds to plaintiff's off island vendors (Complaint, ¶9-22). Plaintiff alleges breach of contract arising out of the alleged failure (Complaint, ¶93-48), intentional infliction of emotional distress arising out of the alleged failure, and conversion arising out of the alleged failure of the defendants to return money on deposit with Citibank (Complaint, ¶56-61). The allegations of the Complaint clearly and unambiguously arise from transactions involving international or foreign banking and/or banking in a dependency or insular possession of the United States. Original jurisdiction over this matter is vested in this Court pursuant to 12 U.S.C. § 632 (the "Edge act") and Citibank is entitled to remove this action to this Court

pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b). Title 12 U.S.C. § 632 provides for this Court's original jurisdiction over this action and for the removal of this action as follows:

Notwithstanding any other provision of law, all suits of a civil nature at common law or in equity to which any corporation organized under the laws of the United States shall be a party. arising out of transactions involving international or foreign banking, or banking in a dependency or insular possession of the United States, or out of other international or foreign financial operations, either directly or through the agency, ownership, or control of branches or local institutions in dependencies or insular possessions of the United States or in foreign countries, shall be deemed to arise under the laws of the United States, and the district courts of the United States shall have original jurisdiction of all such suits; and any defendant in any such suit may, at any time before the trial thereof, remove such suits from a State court into the district court of the United States for the proper district by following the procedure for the removal of causes otherwise provided by law. Such removal shall not cause undue delay in the trial of such case and a case so removed shall have a place on the calendar of the United States court to which it is removed relative to that which it held on the State court from which it was removed.

- 4. This action is of a civil nature to which a corporation organized under the laws of the United States is a party, Citibank, and which "arises out of transactions involving international or foreign banking, or banking in a dependency or insular possession of the United States, or out of other international or foreign financial operations, either directly or through the agency, ownership, or control of branches or local institutions in dependencies or insular possessions of the United States or in foreign countries," and, thus, under 12 U.S.C. § 632, this Court has original jurisdiction over this action and this action may be removed to this Court pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b).
- 5. The Complaint was and is the first pleading, motion, order or other paper from which it could be ascertained by Citibank that the case is one which is, or has become,

removable by Citibank. The Complaint was filed in the Superior Court of Guam on December 12, 2003, and was served on Citibank on December 17, 2003, and on the co-defendant Kehres on December 16, 2003. No further proceedings have been had herein in the Superior Court of Guam.

- 6. Title 28 U.S.C. § 632 provides that a defendant may remove a suit covered by section 632 "any defendant in any such suit may, at any time before the trial thereof, remove such suits from a State court into the district court of the United States for the proper district by following the procedure for the removal of causes otherwise provided by law," provided that "[s]uch removal shall not cause undue delay in the trial of such case," and 28 U.S.C. § 1446(b) provides that notice of removal shall be filed within thirty days after the receipt by the defendant, through service or otherwise, of a copy of the initial pleading setting forth the claim for relief upon which such action or proceeding is based. . . . " This notice of removal, filed within thirty (30) days of the filing and service of the complaint in the Superior Court of Guam, is, therefore, timely under both 12 U.S.C. § 632 and 28 U.S.C. § 1446(b).
- 7. A true and correct copy of the summons and complaint served on Citibank in the above-entitled action is attached hereto as Exhibit "A" and a true and correct copy of the summons and complaint served on Kehres in the above-entitled action is attached hereto as Exhibit "B". No other process, pleading, or order has been served upon defendants in this action.
- 8. Citibank has concurrently filed a motion with this Court, pursuant to 28 U.S.C. § 1447(b), for a writ of certiorari to the Superior Court of Guam directing the Superior Court of Guam to bring all records and proceedings in the Action to this Court.

WHEREFORE, the removing party prays that the above-entitled action be removed from the Superior Court of Guam to the District Court of Guam.

Respectfully submitted this 3/5tday of December, 2003.

TEKER CIVILLE TORRES & TANG, PLLC

By G. PATRICK CIVILLE

Attorneys for Defendants Citibank, N.A.

(Guam) and Patrick Kehres



EXHIBIT A



THE LAW OFFICES OF MARK S. SMITH
456 West O'Brien Drive, Suite 102-D
Hagatna, Guam 96910

Telephone: (671) 477-6631/32

Facsimile: (671) 477-8831

Attorney for Plaintiff,

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Thomas Koichi Nakamine dba: Takai's Enterprise

2003 DEC 12 PM 2: 42 CLERK O BY:

IN THE SUPERIOR COURT OF GUAM

THOMAS KOICHI NAKAMINE	.)	CIVIL CASE NO:	2085-03
dba: TAKAI'S ENTERPRISE,)		

Plaintiff.

VS.

CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10. inclusive,

Defendants.

SUMMONS

TO DEFENDANT: CITIBANK, N.A. (GUAM)

YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. Smith, whose address is 456 West O'Brien Drive, Suite 102-D, Hagatna, Guam 96910, and Answer to the Complaint which is herewith served upon you within Twenty (20) days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint.

CLERK OF COUL

By:

Grende DEPUTY CLERK

I do hereby certify that the toregoing is a full true and certool easy or the original on the in the office of the

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FILED SUPERIOR COURT OF GUAM

THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D Hagatna, Guam 96910
Telephone: (671) 477, 6631/32

Telephone: (671) 477-6631/32 Facsimile: (671) 477-8831

Attorney for Plaintiff,

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Thomas Koichi Nakamine dba: Takai's Enterprise

Defendants.

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CLERK OF COURT

BY: _____

1085-03

IN THE SUPERIOR COURT OF GUAM

THOMAS KOICHI NAKAMINE
dba: TAKAI'S ENTERPRISE,

Plaintiff,

vs.

COMPLAINT

CITIBANK, N.A. (GUAM), PATRICK

KEHRES, individually, and DOES 1-10,
inclusive,

INTRODUCTION

- 1. This action is to recover from Defendants, CitiBank, N.A. (Guam), Patrick Kehres, individually, and DOES 1-10, inclusive, for breach of contract and for certain common law claims.
- 2. Plaintiff, Thomas Koichi Nakamine (hereinafter, Plaintiff), is and was at all relevant times, an individual residing on Guam and doing business as Takai's Enterprise, licensed as a sole proprietorship.
- 3. Upon information and belief, Defendant, CitiBank, N.A. (Guam) (hereinafter, Defendant CitiBank), is and was at all relevant times a locally licensed banking institution with its principal place of business on Guam.

MSS:Civil/Takai/dep Complaint.Superior.Court

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Civil Case No:

Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

- 4. Upon information and belief, Defendant, Patrick Kehres, (hereafter, Defendant Kehres) is and was at all relevant times an individual residing on Guam.
- 5. Plaintiff is informed and believes and thereupon allege, that at all times mentioned herein, that each of said defendants, including the DOES defendants, are jointly and severally liable as a principal, officer, agent, master, servant, employer, employee and partner of each of the remaining defendants and in doing the acts complained of herein, acting within the scope of his, her or its said agency, employment or partnership. Furthermore, each defendant is responsible for the acts of the other defendants and its employees under the theory of respondent superior.
- 6. Defendants are sued herein as DOES defendants because their identities are not yet known. If and when such identities become known, Plaintiff will name any such defendants in the place and stead of DOES defendants.

JURISDICTION AND VENUE

7. This court has jurisdiction in this matter pursuant to 7 G.C.A. § 3105 and 13 G.C.A. § 4101 et seq.

FACTUAL CLAIMS

- 8. On July 17, 2002, Plaintiff opened a checking account with Defendant CitiBank at its Hagatna branch under the account title, Takai's Enterprise.
- 9. The description of the type of business and requirements necessary to serve Takai's Enterprise was explained to Naomi, Defendant CitiBank's employee. Plaintiff then informed her that he would be involved in the business of shipping merchandise and would receive a wire transfer of money through this account within a few days.

MSS:Civil/Takai/dep Complaint.Superior.Court

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Complaint

Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 10. On July 24, 2002, the wire transfer from JAC Holdings Company Ltd. in the total amount of Two Hundred Nine Thousand Eight Hundred Dollars in United States currency (\$209,800.00 U.S.) was sent to Takai's Enterprise CitiBank checking account #840-000-0000-000129429.
- 11. Shortly thereafter, on July 25, 2002, upon information and belief, Plaintiff's account with Defendant CitiBank was credited the Two Hundred Nine Thousand Eight Hundred Dollars (\$209,800.00 U.S.).
- 12. On July 25, 2002, Plaintiff made application for telegraphic funds transfer for payment to Takai's Enterprise off-island vendors. The telegraphic funds transfer was applied for the following vendors: Danny First, Merchandising Solutions, LLC, and Matt Matsuya/LAX Air Express Services.
- 13. The wire transfer money amount for each vendor is as follows: Forty Seven
 Thousand Nine Hundred Thirty-three Dollars (\$47,933.00 U.S.), Four Thousand Twenty-eight
 Dollars and 70/100 (\$4,028.70 U.S.), and Nine Thousand Dollars (\$9,000.00 U.S.), respectively.
- 14. Upon information and belief, Defendant CitiBank's employees represented that Plaintiff's application for telegraphic funds transfer would be processed and the relevant vendors paid. Based on Defendant CitiBank's employee representations, Plaintiff believed the wire transfers were approved and would be completed within the next business day.
- 15. On July 29, 2002, Takai's Enterprise business vendors contacted Plaintiff notifying him that the wire transfers were never received. In response, Plaintiff informed his vendors that he would follow-up with Defendant CitiBank.

16.	On July 30, 2002, Plaintiff's employee, Edna, inquired about the status of the
telegraphic	funds transfer by calling Defendant Citibank and informed her they were uncertain as
to its status	. Consequently, Plaintiff went to Defendant CitiBank's Hagatna branch and met
various peo	ple and spent a considerable amount of time discussing the status of this matter.
Plaintiff was	s informed by Florence, Defendant CitiBank's employee, that the wire transfers
applied for	were never processed.

- 17. Plaintiff questioned why Defendant CitiBank did not process said wire transfers and Defendant CitiBank's employees provided no adequate explanation for their failure.

 Moreover, Plaintiff was informed that he was not allowed to make a wire transfer thereafter.
- 18. To avoid any further delay and damage to Takai's Enterprise, Plaintiff requested to withdraw Nine Thousand Dollars (\$9,000.00 U.S.) for payment of the freight to Matt Matsuya/LAX Air Express Service. Upon Plaintiff's request to withdraw Nine Thousand dollars (\$9,000.00 U.S.) from his CitiBank account number 840-000-000129429, Florence told him, "No, you are not allowed to make a withdrawal".
- 19. Upon information and belief, Thomas Nakamine begged and pleaded with Defendant CitiBank's employees to make the withdraw, however, they refused. At this time, Plaintiff observed Defendant CitiBank's employees consulting with Defendant Patrick Kehres, CitiBank Manager, and upon their return rejected Plaintiff's request to make a withdraw of any amount of money from Plaintiff's account without providing an adequate explanation for their refusal.

MSS:Civil/Takai/dep Complaint.Superior.Court

1 Complaint Thomas Nakamine et al. v. Citibank, N.A. et al. Civil Case No: 2 20. In order to mitigate damage from Defendant CitiBank's refusal to process said win 3 4 transfer, Plaintiff requested Defendant CitiBank to prepare a letter explaining the delay in paymer 5 to the vendors, however, Defendant CitiBank refused to honor Plaintiff's request causing furthe 6 damage to his business reputation and credibility. 7 21. On the same day, after further discussion and negotiations with Defendant CitiBan 8 proved unsuccessful, Plaintiff was instructed that the only option for obtaining his money on depos 10 with Defendant CitiBank was to close the checking account at Defendant CitiBank's Hagatna brancl 11 22. Upon the closing of said account with Defendant CitiBank, Defendant CitiBank final 12 released his money and thereafter, Plaintiff deposited said money with Citizens Security Bank 13 14 Plaintiff's request for wire transfer was immediately processed by Citizen's Security Bank with n 15 further delays. 16 FIRST CLAIM FOR RELIEF 17 **DEFENDANT CITIBANK'S FAILURE TO TIMELY PROCESS TELEGRAPHIC** 18 FUNDS TRANSFER APPLICATION IS A BREACH OF CONTRACT 19 23. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 20 21 through 22, as if fully stated herein. 22 For purposes of this claim, Defendant CitiBank had a contractual duty to timely 24. 23 process the telegraphic funds transfer application of its client, Plaintiff Thomas Nakamine. 24 25. On July 25, 2002, Plaintiff requested Defendant CitiBank to process telegraphic 25 26 funds transfer for three vendors: Danny First Inc. in the amount of \$47,933.00 (U.S.), 27 Merchandising Solutions, LLC in the amount of \$4,028.70 (U.S.) and Matt Matsuta/LAX Air 28 Express Services in the amount of \$9,000.00 (U.S.). MSS:Civil/Takai/dep Page 5 of 11 Complaint.Superior.Court

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notify Plaintiff of its failure when inquired by Plaintiff.

Thomas Nakamine et al. v. Citibank, N.A. et al.

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MSS:Civil/Takai/dep Complaint.Superior.Court Civil Case No:

- 33. Defendant CitiBank failed to act in good faith and fair dealing by failing to give notice to Plaintiff that it did not timely process his requested wire transfers and was likely to adversely affect the timely shipping of merchandise. Moreover, Defendant CitiBank failed to
- 34. As a consequence of the delay discovered by Plaintiff, Plaintiff attempted to withdraw money from his CitiBank checking account, however, Defendant CitiBank intentionally withheld and maliciously refused to release Plaintiff's funds and did so with a conscious indifference to his rights.
- 35. As a direct and proximate result of the Defendant CitiBank's failure to act in good faith and fair dealing, Plaintiff has been injured in his business and property and has suffered damages.
- 36. Pursuant to the terms of the contract entered into between Plaintiff and Defendant CitiBank, Plaintiff is entitled to recover actual and consequential damages, cost and attorney's fees which will be proven at trial.

THIRD CLAIM FOR RELIEF

NEGLIGENCE

(Count One)

- 37. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 36, as if fully stated herein.
- 38. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.

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Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 39. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Mr. Matt Matsuya/LAX Air Express Services.
- 40. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

(Count Two)

- 41. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 40, as if fully stated herein.
- 42. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.
- 43. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Danny First, Inc.
- 44. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

(Count Three)

- 45. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 44, as if fully stated herein.
- 46. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.

MSS:Civil/Takai/dep Complaint.Superior.Court

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MSS:Civil/Takai/dep Complaint.Superior.Court

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Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendants as follows:

- For Defendant CitiBank's breach of contract, Defendant CitiBank's failure to act in 1. good faith and fair dealing, and Defendant CitiBank's negligence, actual and consequential damages in the amount to be proven at trial, together with costs and reasonable attorney's fees.
- 2. For Defendant CitiBank and Defendant Patrick Kehres intentional infliction of emotional distress to Plaintiff, joint and several liability for actual and punitive damages along with exemplary damages, costs and attorney's fees in an amount to be proven at trial.
- 3. For Defendant CitiBank and Defendant Patrick Kehres conversion of Plaintiff's property, joint and several liability for actual and punitive damages, along with exemplary and special damages, costs and attorney's fees in and amount to be proven at trial.
 - 4. Such further relief as the court may deem just and proper.

DEMAND FOR JURY

Plaintiff hereby demands a jury of six (6) in the above-entitled matter.

DATED this 2 day of Dames

Respectfully submitted.

By:

MARK S. SMITH, ESQ.

Attorney for Plaintiff,

Thomas Koichi Nakamine dba: Takai's

Enterprise

I do hereby certify that the foregoing is a full true and correct copy of the original on file in the office of the

--Lipsido Ma Mercen

MSS:Civil/Takai/dep Complaint.Superior.Court

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EXHIBIT B



		OF GUAM
1 2 3 4	456 West O'Brien Drive, Suite 102-D Hagatna, Guam 96910 Telephone: (671) 477-6631/32 Facsimile: (671) 477-8831	CLERK OF BOURT BY:
5	Thomas Koichi Nakamine dba: Takai's Enter	prise
6 7	4	R COURT OF GUAM
8	THOMAS KOICHI NAKAMINE) dba: TAKAI'S ENTERPRISE,)	CIVIL CASE NO: 2085 - 2085
10	Plaintiff,	
11	vs.	SUMMONS
12) CITIBANK, N.A. (GUAM), PATRICK)	
13	KEHRES, individually, and DOES 1-10, inclusive,	
14)	
15	Defendants.)	
16	TO DEFENDANT: PATRICK KEI	HRES
17 18		
19		required to serve upon Plaintiff's attorney, Mark S.
20	Smith, whose address is 456 West O'Brien Driv	e, Suite 102-D, Hagatna, Guam 96910, and Answer
21	to the Complaint which is herewith served upo	on you within Twenty (20) days after service of this
22	Summons upon you, exclusive of the day of serv	vice. If you fail to do so, judgment by default will be
23	taken against you for the relief demanded in the	e Complaint.
24		
25		CLERK OF COURT
26		Glenric J. M. Marcia
27	В	
28		DEPUTY CLERK I do hereby certify that the foregoing is a full time and existed tenov of the exiginal on fille in the office of the clerk of the Superior Court of Guerra

My.Doc/Civil/Takai/dep Summons.Patrick.Kehres

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FILED SUPERIOR COURT OF GUAM THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D 2 門 2:42 203 DEC A2 Hagatna, Guam 96910 Telephone: (671) 477-6631/32 3 **CLERK** Facsimile: (671) 477-8831 4 Attorney for Plaintiff, 5 Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 085-03 THOMAS KOICHI NAKAMINE CIVIL CASE NO: 8 dba: TAKAI'S ENTERPRISE, 9 Plaintiff. 10 COMPLAINT 11 VS. 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, 13 inclusive. 14 Defendants. 15 16 17 INTRODUCTION 18 This action is to recover from Defendants, CitiBank, N.A. (Guam), Patrick Kehres, 1. 19 individually, and DOES 1-10, inclusive, for breach of contract and for certain common law claims. 20 Plaintiff, Thomas Koichi Nakamine (hereinafter, Plaintiff), is and was at all relevant 2. 21 22 times, an individual residing on Guam and doing business as Takai's Enterprise, licensed as a sole 23 proprietorship. 24 3. Upon information and belief, Defendant, CitiBank, N.A. (Guam) (hereinafter, 25 Defendant CitiBank), is and was at all relevant times a locally licensed banking institution with its 26 27 principal place of business on Guam. 28 MSS:Civil/Takai/dep

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Complaint.Superior.Court

Case 1:03-cv-00047

Civil Case No:

Upon information and belief, Defendant, Patrick Kehres, (hereafter, Defendant

Complaint

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Thomas Nakamine et al. v. Citibank, N.A. et al.

Kehres) is and was at all relevant times an individual residing on Guam.

Complaint Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- On July 24, 2002, the wire transfer from JAC Holdings Company Ltd. in the total 10. amount of Two Hundred Nine Thousand Eight Hundred Dollars in United States currency (\$209.800.00 U.S.) was sent to Takai's Enterprise CitiBank checking account #840-000-0000-000129429.
- 11. Shortly thereafter, on July 25, 2002, upon information and belief, Plaintiff's account with Defendant CitiBank was credited the Two Hundred Nine Thousand Eight Hundred Dollars (\$209,800.00 U.S.).
- On July 25, 2002, Plaintiff made application for telegraphic funds transfer for 12. payment to Takai's Enterprise off-island vendors. The telegraphic funds transfer was applied for the following vendors: Danny First, Merchandising Solutions, LLC, and Matt Matsuya/LAX Air Express Services.
- 13. The wire transfer money amount for each vendor is as follows: Forty Seven Thousand Nine Hundred Thirty-three Dollars (\$47,933.00 U.S.), Four Thousand Twenty-eight Dollars and 70/100 (\$4,028.70 U.S.), and Nine Thousand Dollars (\$9,000.00 U.S.), respectively.
- Upon information and belief, Defendant CitiBank's employees represented that 14. Plaintiff's application for telegraphic funds transfer would be processed and the relevant vendors paid. Based on Defendant CitiBank's employee representations, Plaintiff believed the wire transfers were approved and would be completed within the next business day.
- On July 29, 2002, Takai's Enterprise business vendors contacted Plaintiff 15. notifying him that the wire transfers were never received. In response, Plaintiff informed his vendors that he would follow-up with Defendant CitiBank.

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Thomas Nakamine et al. v. Citibank, N.A. et al.

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- 16. On July 30, 2002, Plaintiff's employee, Edna, inquired about the status of the telegraphic funds transfer by calling Defendant Citibank and informed her they were uncertain as to its status. Consequently, Plaintiff went to Defendant CitiBank's Hagatna branch and met various people and spent a considerable amount of time discussing the status of this matter. Plaintiff was informed by Florence, Defendant CitiBank's employee, that the wire transfers applied for were never processed.
- Plaintiff questioned why Defendant CitiBank did not process said wire transfers and Defendant CitiBank's employees provided no adequate explanation for their failure. Moreover, Plaintiff was informed that he was not allowed to make a wire transfer thereafter.
- To avoid any further delay and damage to Takai's Enterprise, Plaintiff requested to withdraw Nine Thousand Dollars (\$9,000.00 U.S.) for payment of the freight to Matt Matsuya/LAX Air Express Service. Upon Plaintiff's request to withdraw Nine Thousand dollars (\$9,000.00 U.S.) from his CitiBank account number 840-000-0000-000129429, Florence told him, "No, you are not allowed to make a withdrawal".
- Upon information and belief, Thomas Nakamine begged and pleaded with Defendant CitiBank's employees to make the withdraw, however, they refused. At this time, Plaintiff observed Defendant CitiBank's employees consulting with Defendant Patrick Kehres, CitiBank Manager, and upon their return rejected Plaintiff's request to make a withdraw of any amount of money from Plaintiff's account without providing an adequate explanation for their refusal.

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Complaint, Superior. Court

Case 1:03-cv-00047

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1		ine et al. v. Citibank, N.A. et al. Civil Case No:	
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3	ll .	On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly	
4	handle and tin	nely process Plaintiff's application for telegraphic funds transfer to Mr. Matt	
5	Matsuya/LAX	Air Express Services.	
6	40.	As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has	
7 8	auffored dome	ges and is entitled to actual and consequential damages, costs and attorney's fees	
9	which will be p		
10		(Count Two)	
11	41.	Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1	
12	through 40, as if fully stated herein.		
13	42.	Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to	
14 15	exercise ordinary care when handling and processing Plaintiff's wire transfer requests.		
16	43.	On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly	
17	handle and time	ely process Plaintiff's application for telegraphic funds transfer to Danny First, Inc.	
18	44.	As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has	
19 20	suffered damag	es and is entitled to actual and consequential damages, costs and attorney's fees	
21	which will be p	roven at trial.	
22	÷	(Count Three)	
23	45.	Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1	
24	Al-usuala AA aa	S. f. Ilv. stated haroin	
25		if fully stated herein.	
26	46.	Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to	
7	exercise ordina	ry care when handling and processing Plaintiff's wire transfer requests.	
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Complaint Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendants as follows:

- 1. For Defendant CitiBank's breach of contract, Defendant CitiBank's failure to act in good faith and fair dealing, and Defendant CitiBank's negligence, actual and consequential damages in the amount to be proven at trial, together with costs and reasonable attorney's fees.
- 2. For Defendant CitiBank and Defendant Patrick Kehres intentional infliction of emotional distress to Plaintiff, joint and several liability for actual and punitive damages along with exemplary damages, costs and attorney's fees in an amount to be proven at trial.
- 3. For Defendant CitiBank and Defendant Patrick Kehres conversion of Plaintiff's property, joint and several liability for actual and punitive damages, along with exemplary and special damages, costs and attorney's fees in and amount to be proven at trial.
 - 4. Such further relief as the court may deem just and proper.

DEMAND FOR JURY

Plaintiff hereby demands a jury of six (6) in the above-entitled matter.

DATED this 12 h day of Deanles, 2003.

Respectfully submitted,

By:

MARK S. SMITH, ESQ.

Attorney for Plaintiff,

Thomas Koichi Nakamine dba: Takai's

Enterprise

I do hereby certify that the foregoing is a full true and correct copy of the original artific in the office of the clerk of the Superior Court of Guam



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TEKER CIVILLE TORRES & TANG, PLLC

SUITE 200, 330 HERNAN CORTEZ AVENUE

HAGATÑA, GUAM 96910

TELEPHONE: (671) 477-9891/472-8868 FACSIMILE: (671) 472-2601/477-2511

Attorneys for Defendant Citibank, N.A.and Patrick Kehres E4 1: 07

IN THE SUPERIOR COURT OF GUAM

THOMAS KOICHI NAKAMINE) CIVIL CASE NO. CV2085-03
dba TAKAI'S ENTERPRISE,)
Plaintiff,) NOTICE TO ADVERSE PARTIES OF REMOVAL OF ACTION TO
vs.) DISTRICT COURT PURSUANT TO
) 12 U.S.C. § 632 and 28 U.S.C. §
CITIBANK, N.A. (GUAM), PATRICK) 1441(b)
KEHRES, individually, and DOES 1-10,)
inclusive,)
)
Defendants.)
)

TO ALL PARTIES AND TO THEIR COUNSEL OF RECORD:

PLEASE TAKE NOTICE that Defendant Citibank, N.A. (Guam), and Patrick Kehres, have filed a Notice of Removal of this action to the District Court of Guam, Civil Case No. CV03-00047.

A copy of said Notice of Removal, with copies of all papers attached thereto, is attached to this Notice and is served and filed herewith.

Respectfully submitted this 31st day of December 2003...

TEKER CIVILLE TORRES & TANG, PLLC

By: G. Patrick Civille

Attorneys for Defendar

Citibank, N.A. and Patrick Kehres

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TEKER CIVILLE TORRES & TANG, PLLC

SUITE 200, 330 HERNAN CORTEZ AVENUE

HAGATÑA, GUAM 96910

TELEPHONE: (671) 477-9891/472-8868 FACSIMILE: (671) 472-2601/477-2511

Attorneys for Defendants Citibank, N.A. and Patrick Kehres

IN THE UNITED STATES DISTRICT COURT

FOR THE TERRITORY OF GUAM

THOMAS KOICHI NAKAMINE dba TAKAI'S ENTERPRISE, Plaintiff,)	CIVIL CASE NO. CV_03-00047
vs. CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, inclusive,)	NOTICE OF REMOVAL OF ACTION PURSUANT TO 12 U.S.C. § 632 (the "Edge Act")
Defendants.)	

TO THE CLERK OF THE ABOVE-ENTITLED COURT:

PLEASE TAKE NOTICE that Defendant Citibank, N.A. (Guam) ("Citibank"), with Defendant Patrick Kehres joining in this notice and consenting thereto, hereby removes this action from the Superior Court of Guam to the United States District Court for the Territory of Guam, based on original federal jurisdiction and removal jurisdiction pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b), in that the Citibank is a corporation organized under the laws of the United States and the suit herein arises out of transaction involving international or foreign banking, or banking in a dependency or insular possession of the United States or through the ownership or control of branches or local institutions in dependencies or insular possessions of

 the United States within the meaning of 12 U.S.C. § 632 (the "Edge Act"), as more fully stated below:

- 1. Citbank N.A. (Guam) is a corporation organized and existing under the laws fo the United States. Specifically, Citibank is a national bank organized and existing under the laws of the United States (commonly known as the National Banking Act).
- 2. On or about December 12, 2003, an action against Citibank and codefendant Patrick Kehres was commenced in the Superior Court of Guam, entitled "Thomas Koichi Nakamine dba Takai's Enterprise vs. Citibank N.A. (Guam), Patrick Kehres, individually and Does 1-10 inclusive," Civil Case No. CV2085-03 (hereinafter, the "Action"). A true and correct copy of the complaint is attached as Exhibit "A.
- 3. In the Complaint, the plaintiff alleges that Citibank and one of its vice-presidents are liable for damages arising out of an alleged failure by Citibank to process plaintiff's request for telegraphic transfer of funds to plaintiff's off island vendors (Complaint, ¶9-22). Plaintiff alleges breach of contract arising out of the alleged failure (Complaint, ¶937-48), intentional infliction of emotional distress arising out of the alleged failure, and conversion arising out of the alleged failure of the defendants to return money on deposit with Citibank (Complaint, ¶56-61). The allegations of the Complaint clearly and unambiguously arise from transactions involving international or foreign banking and/or banking in a dependency or insular possession of the United States. Original jurisdiction over this matter is vested in this Court pursuant to 12 U.S.C. § 632 (the "Edge act") and Citibank is entitled to remove this action to this Court

pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b). Title 12 U.S.C. § 632 provides for this Court's original jurisdiction over this action and for the removal of this action as follows:

Notwithstanding any other provision of law, all suits of a civil nature at common law or in equity to which any corporation organized under the laws of the United States shall be a party. arising out of transactions involving international or foreign banking, or banking in a dependency or insular possession of the United States, or out of other international or foreign financial operations, either directly or through the agency, ownership, or control of branches or local institutions in dependencies or insular possessions of the United States or in foreign countries, shall be deemed to arise under the laws of the United States, and the district courts of the United States shall have original jurisdiction of all such suits; and any defendant in any such suit may, at any time before the trial thereof, remove such suits from a State court into the district court of the United States for the proper district by following the procedure for the removal of causes otherwise provided by law. Such removal shall not cause undue delay in the trial of such case and a case so removed shall have a place on the calendar of the United States court to which it is removed relative to that which it held on the State court from which it was removed.

- 4. This action is of a civil nature to which a corporation organized under the laws of the United States is a party, Citibank, and which "arises out of transactions involving international or foreign banking, or banking in a dependency or insular possession of the United States, or out of other international or foreign financial operations, either directly or through the agency, ownership, or control of branches or local institutions in dependencies or insular possessions of the United States or in foreign countries," and, thus, under 12 U.S.C. § 632, this Court has original jurisdiction over this action and this action may be removed to this Court pursuant to 12 U.S.C. § 632 and 28 U.S.C. § 1441(b).
- 5. The Complaint was and is the first pleading, motion, order or other paper from which it could be ascertained by Citibank that the case is one which is, or has become,

removable by Citibank. The Complaint was filed in the Superior Court of Guam on December 12, 2003, and was served on Citibank on December 17, 2003, and on the co-defendant Kehres on December 16, 2003. No further proceedings have been had herein in the Superior Court of Guam.

- 6. Title 28 U.S.C. § 632 provides that a defendant may remove a suit covered by section 632 "any defendant in any such suit may, at any time before the trial thereof, remove such suits from a State court into the district court of the United States for the proper district by following the procedure for the removal of causes otherwise provided by law," provided that "[s]uch removal shall not cause undue delay in the trial of such case," and 28 U.S.C. § 1446(b) provides that notice of removal shall be filed within thirty days after the receipt by the defendant, through service or otherwise, of a copy of the initial pleading setting forth the claim for relief upon which such action or proceeding is based. . . . " This notice of removal, filed within thirty (30) days of the filing and service of the complaint in the Superior Court of Guam, is, therefore, timely under both 12 U.S.C. § 632 and 28 U.S.C. § 1446(b).
- 7. A true and correct copy of the summons and complaint served on Citibank in the above-entitled action is attached hereto as Exhibit "A" and a true and correct copy of the summons and complaint served on Kehres in the above-entitled action is attached hereto as Exhibit "B". No other process, pleading, or order has been served upon defendants in this action.
- 8. Citibank has concurrently filed a motion with this Court, pursuant to 28 U.S.C. § 1447(b), for a writ of certiorari to the Superior Court of Guam directing the Superior Court of Guam to bring all records and proceedings in the Action to this Court.

WHEREFORE, the removing party prays that the above-entitled action be removed from the Superior Court of Guam to the District Court of Guam.

Respectfully submitted this 3/5tday of December, 2003.

TEKER CIVILLE TORRES & TANG, PLLC

By G. PATRICK CIVILLE

Attorneys for Defendants Citibank, N.A

(Guam) and Patrick Kehres



EXHIBIT A

SUPERIOR COURT

THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D Hagatna, Guam 96910 Telephone: (671) 477-6631/32 Facsimile: (671) 477-8831

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OF GUAM

Attorney for Plaintiff,

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Thomas Koichi Nakamine dba: Takai's Enterprise

IN THE SUPERIOR COURT OF GUAM

THOMAS KOICHI NAKAMINE dba: TAKAI'S ENTERPRISE, Plaintiff,) CIVIL CASE NO:	2085-03
vs.) SUMMONS	•
CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, inclusive,)))	
Defendants.))	

TO DEFENDANT: CITIBANK, N.A. (GUAM)

YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. Smith, whose address is 456 West O'Brien Drive, Suite 102-D, Hagatna, Guam 96910, and Answer to the Complaint which is herewith served upon you within Twenty (20) days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint.

CLERK OF COU

By:

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DEPUTY CLERK

i do hereby certify that the foregoing is a full true and control ecopy of the original on the in the office of the

My.Doc/Civil/Takai/dep Summons.CitiBank

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FII FD SUPERIOR COURT OF GUAM 1 THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D 2 2003 DEC A2 PM 2: 42 Hagatna, Guam 96910 Telephone: (671) 477-6631/32 3 COURT CLERK\() Facsimile: (671) 477-8831 BY: Attorney for Plaintiff, 5 Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 1085-03 CIVIL CASE NO. THOMAS KOICHI NAKAMINE 8 dba: TAKAI'S ENTERPRISE, 9 Plaintiff. 10 COMPLAINT 11 VS. 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, 13 inclusive, 14 Defendants. 15 16 17 INTRODUCTION 18 1. This action is to recover from Defendants, CitiBank, N.A. (Guam), Patrick Kehres, 19 individually, and DOES 1-10, inclusive, for breach of contract and for certain common law claims. 20 2. Plaintiff, Thomas Koichi Nakamine (hereinafter, Plaintiff), is and was at all relevant 21 22 times, an individual residing on Guam and doing business as Takai's Enterprise, licensed as a sole 23 proprietorship. 24 3. Upon information and belief, Defendant, CitiBank, N.A. (Guam) (hereinafter, 25 Defendant CitiBank), is and was at all relevant times a locally licensed banking institution with its 26 27 principal place of business on Guam. 28 MSS:Civil/Takai/dep Page 1 of 11

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Civil Case No:

- Upon information and belief, Defendant, Patrick Kehres, (hereafter, Defendant Kehres) is and was at all relevant times an individual residing on Guam.
- Plaintiff is informed and believes and thereupon allege, that at all times mentioned herein, that each of said defendants, including the DOES defendants, are jointly and severally liable as a principal, officer, agent, master, servant, employer, employee and partner of each of the remaining defendants and in doing the acts complained of herein, acting within the scope of his, her or its said agency, employment or partnership. Furthermore, each defendant is responsible for the acts of the other defendants and its employees under the theory of respondent superior.
- Defendants are sued herein as DOES defendants because their identities are not yet known. If and when such identities become known, Plaintiff will name any such defendants in the place and stead of DOES defendants.

JURISDICTION AND VENUE

7. This court has jurisdiction in this matter pursuant to 7 G.C.A. § 3105 and 13 G.C.A. § 4101 et seq.

FACTUAL CLAIMS

- 8. On July 17, 2002, Plaintiff opened a checking account with Defendant CitiBank at its Hagatna branch under the account title, Takai's Enterprise.
- 9. The description of the type of business and requirements necessary to serve Takai's Enterprise was explained to Naomi, Defendant CitiBank's employee. Plaintiff then informed her that he would be involved in the business of shipping merchandise and would receive a wire transfer of money through this account within a few days.

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27 28 Thomas Nakamine et al. v. Citibank, N.A. et al. Civil Case No:

- 10. On July 24, 2002, the wire transfer from JAC Holdings Company Ltd. in the total amount of Two Hundred Nine Thousand Eight Hundred Dollars in United States currency (\$209,800.00 U.S.) was sent to Takai's Enterprise CitiBank checking account #840-000-0000-000129429.
- 11. Shortly thereafter, on July 25, 2002, upon information and belief, Plaintiff's account with Defendant CitiBank was credited the Two Hundred Nine Thousand Eight Hundred Dollars (\$209,800.00 U.S.).
- 12. On July 25, 2002, Plaintiff made application for telegraphic funds transfer for payment to Takai's Enterprise off-island vendors. The telegraphic funds transfer was applied for the following vendors: Danny First, Merchandising Solutions, LLC, and Matt Matsuya/LAX Air Express Services.
- 13. The wire transfer money amount for each vendor is as follows: Forty Seven Thousand Nine Hundred Thirty-three Dollars (\$47,933.00 U.S.), Four Thousand Twenty-eight Dollars and 70/100 (\$4,028.70 U.S.), and Nine Thousand Dollars (\$9,000.00 U.S.), respectively.
- 14. Upon information and belief, Defendant CitiBank's employees represented that Plaintiff's application for telegraphic funds transfer would be processed and the relevant vendors paid. Based on Defendant CitiBank's employee representations, Plaintiff believed the wire transfers were approved and would be completed within the next business day.
- 15. On July 29, 2002, Takai's Enterprise business vendors contacted Plaintiff notifying him that the wire transfers were never received. In response, Plaintiff informed his vendors that he would follow-up with Defendant CitiBank.

16. On July 30, 2002, Plaintiff's employee, Edna, inquired about the status of the telegraphic funds transfer by calling Defendant Citibank and informed her they were uncertain as to its status. Consequently, Plaintiff went to Defendant CitiBank's Hagatna branch and met various people and spent a considerable amount of time discussing the status of this matter. Plaintiff was informed by Florence, Defendant CitiBank's employee, that the wire transfers applied for were never processed.

- 17. Plaintiff questioned why Defendant CitiBank did not process said wire transfers and Defendant CitiBank's employees provided no adequate explanation for their failure.

 Moreover, Plaintiff was informed that he was not allowed to make a wire transfer thereafter.
- 18. To avoid any further delay and damage to Takai's Enterprise, Plaintiff requested to withdraw Nine Thousand Dollars (\$9,000.00 U.S.) for payment of the freight to Matt Matsuya/LAX Air Express Service. Upon Plaintiff's request to withdraw Nine Thousand dollars (\$9,000.00 U.S.) from his CitiBank account number 840-000-000129429, Florence told him, "No, you are not allowed to make a withdrawal".
- 19. Upon information and belief, Thomas Nakamine begged and pleaded with Defendant CitiBank's employees to make the withdraw, however, they refused. At this time, Plaintiff observed Defendant CitiBank's employees consulting with Defendant Patrick Kehres, CitiBank Manager, and upon their return rejected Plaintiff's request to make a withdraw of any amount of money from Plaintiff's account without providing an adequate explanation for their refusal.

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Civil Case No:

- 26. Plaintiff discovered that Defendant CitiBank breached its contractual duty because its employees never processed Plaintiff's application when applied for on July 25, 2002, nor did it process it by July 30, 2002, the day Plaintiff had discovered Defendant CitiBank's failure to process said wire transfers and again requested the wire transfer be completed.
- 27. Defendant CitiBank intentionally and/or negligently failed to process Plaintiff's wire transfer request.
- 28. As a direct and proximate result of Defendant's breach of contract, Plaintiff has been injured in his business and property and has suffered damages as a result.
- 29. Plaintiff is entitled to recover actual and consequential damages, costs and attorney's fees which will be proven at trial.

SECOND CLAIM FOR RELIEF

DEFENDANT CITIBANK'S FAILURE TO PROCESS THE WIRE TRANSFER IN A TIMELY FASHION IS A BREACH OF CONTRACT ARISING FROM DEFENDANT CITIBANK'S FAILURE TO ACT IN GOOD FAITH AND FAIR DEALING

- 30. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 29, as if fully stated herein.
- 31. For purposes of this claim, Plaintiff and Defendant CitiBank entered into a contract for banking services.
- 32. Pursuant to the terms of the contract and implicitly stated, Defendant CitiBank is required to act in good faith with respect to its duties pursuant to the terms of its contract.



Complaint Thomas Nakamine et al. v. Citibank, N.A. et al. 33. Defendant CitiBank failed

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Civil Case No:

33. Defendant CitiBank failed to act in good faith and fair dealing by failing to give notice to Plaintiff that it did not timely process his requested wire transfers and was likely to adversely affect the timely shipping of merchandise. Moreover, Defendant CitiBank failed to notify Plaintiff of its failure when inquired by Plaintiff.

- 34. As a consequence of the delay discovered by Plaintiff, Plaintiff attempted to withdraw money from his CitiBank checking account, however, Defendant CitiBank intentionally withheld and maliciously refused to release Plaintiff's funds and did so with a conscious indifference to his rights.
- 35. As a direct and proximate result of the Defendant CitiBank's failure to act in good faith and fair dealing, Plaintiff has been injured in his business and property and has suffered damages.
- 36. Pursuant to the terms of the contract entered into between Plaintiff and Defendant CitiBank, Plaintiff is entitled to recover actual and consequential damages, cost and attorney's fees which will be proven at trial.

THIRD CLAIM FOR RELIEF

NEGLIGENCE

(Count One)

- 37. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 36, as if fully stated herein.
- 38. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.

Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

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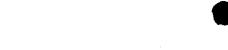
- 39. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Mr. Matt Matsuya/LAX Air Express Services.
- 40. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

(Count Two)

- 41. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 40, as if fully stated herein.
- 42. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.
- 43. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Danny First, Inc.
- 44. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

(Count Three)

- 45. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 44, as if fully stated herein.
- 46. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.



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47. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Merchandising Solutions, LLC.

48. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

FOURTH CLAIM FOR RELIEF

INTENTIONAL INFLICTION OF SEVERE EMOTIONAL DISTRESS

- 49. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 48, as if fully stated herein.
- 50. Pursuant to 13 G.C.A. § 4103 et seq. and commonlaw principles, Defendant CitiBank had a duty to exercise ordinary care towards Plaintiff.
- 51. For purposes of this claim, Defendant CitiBank's conduct was extreme and outrageous and intended, or done in reckless disregard of the probability of severe emotional distress to Plaintiff in the conduct of its business, as sole proprietor of Takai's Enterprise.
 - 52. Plaintiff suffered severe emotional distress.
- 53. Plaintiff's severe emotional distress was caused by Defendant CitiBank conduct and Defendant CitiBank's conduct was not privileged.
- 54. As a direct and proximate result of Defendant CitiBank's conduct, Plaintiff has been injured to his person and has suffered damages in an amount to be determined at trial.

//



Complaint

Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

55. Plaintiff is entitled to recover actual and punitive damages, costs and attorney's fees which will be proven at trial.

FIFTH CLAIM FOR RELIEF

CONVERSION

- 56. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 55, as if fully stated herein.
- 57. Defendant CitiBank and Defendant Patrick Kehres are liable to Plaintiff for conversion by demand and refusal.
- 58. On July 30, 2002, Principal, Defendant CitiBank, acting through its agent,

 Defendant Patrick Kehres, was in possession of Plaintiff's money as bailee, who, upon demand by

 Plaintiff, refused to surrender it to Plaintiff who was entitled to its immediate possession.
- 59. Defendant, Patrick Kehres, is a person who aided and abetted Principal, Defendant CitiBank's conversion.
- 60. Defendant CitiBank and Defendant Patrick Kehres, as Principal and Agent intentionally and maliciously withheld Plaintiff's money without proper qualification.
- 61. As a result of Defendants' conduct, Plaintiff has suffered damages and is entitled to actual and consequential damages, exemplary and punitive damages, costs and attorney's fees and entitled to special damages resulting in Plaintiff's disgrace, injury to his business reputation and credit which will be proven at trial.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendants as follows:

- 1. For Defendant CitiBank's breach of contract, Defendant CitiBank's failure to act in good faith and fair dealing, and Defendant CitiBank's negligence, actual and consequential damages in the amount to be proven at trial, together with costs and reasonable attorney's fees.
- 2. For Defendant CitiBank and Defendant Patrick Kehres intentional infliction of emotional distress to Plaintiff, joint and several liability for actual and punitive damages along with exemplary damages, costs and attorney's fees in an amount to be proven at trial.
- 3. For Defendant CitiBank and Defendant Patrick Kehres conversion of Plaintiff's property, joint and several liability for actual and punitive damages, along with exemplary and special damages, costs and attorney's fees in and amount to be proven at trial.
 - 4. Such further relief as the court may deem just and proper.

DEMAND FOR JURY

Plaintiff hereby demands a jury of six (6) in the above-entitled matter.

DATED this 12th day of Deante, 2003.

Respectfully submitted,

By:

MARK S. SMITH, ESQ.

Attorney for Plaintiff,

Thomas Koichi Nakamine dba: Takai's

Enterprise

I do hereby certify that the foregoing is a full true and cornect copy of the original on the in the office of the clerk of the Superior Court of Guam



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EXHIBIT B

Case 1:03-cv-00047 Document 9 Filed 01/16/2004 Page 57 of 91



		OF GUAM	
1	THE LAW OFFICES OF MARK S. SMITH	203 DEC 12 PM 2: 43	
2	456 West O'Brien Drive, Suite 102-D Hagatna, Guam 96910	Ω	
3	Telephone: (671) 477-6631/32	BY:	
4	Facsimile: (671) 477-8831	OI:	
5	Attorney for Plaintiff, Thomas Koichi Nakamine dba: Takai's Enterp) mica	
6			
7	IN THE SUPERIOR	R COURT OF GUAM	• • • • • • • • • • • • • • • • • • •
8	THOMAS KOICHI NAKAMINE)	CIVIL CASE NO:	2085 - 03
9	dba: TAKAI'S ENTERPRISE,)		
10	Plaintiff,)		
11	vs.	SUMMONS	
12) CITIBANK, N.A. (GUAM), PATRICK)		
13	KEHRES, individually, and DOES 1-10,) inclusive,		
14	inclusive,		
15	Defendants.)		
16			
17	TO DEFENDANT: PATRICK KEH	IRES	
18	YOU ARE HEREBY summoned to and	required to serve upon Plai	intiff's attorney, Ma
19	Smith, whose address is 456 West O'Brien Drive	e, Suite 102-D, Hagatna, G	uam 96910, and Ai
20			

YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. Smith, whose address is 456 West O'Brien Drive, Suite 102-D, Hagatna, Guam 96910, and Answer to the Complaint which is herewith served upon you within Twenty (20) days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint.

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CLERK OF COURT

Clientic J. Mills

By:

DEPUTY CLERK

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My.Doc/Civil/Takai/dep Summons.Patrick.Kehres

Page 1 of 1

Page instar Mr Genevan

FII FD SUPERIOR COURT OF GUAM 1 THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D 2 2003 DEC A2 開 2: 42 Hagatna, Guam 96910 Telephone: (671) 477-6631/32 3 **CLERKIC** Facsimile: (671) 477-8831 4 BY: Attorney for Plaintiff, Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 085-03 THOMAS KOICHI NAKAMINE CIVIL CASE NO: dba: TAKAI'S ENTERPRISE, 9 Plaintiff, 10 COMPLAINT 11 VS. 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10. 13 inclusive. 14 Defendants. 15 16 17 INTRODUCTION 18 This action is to recover from Defendants, CitiBank, N.A. (Guam), Patrick Kehres, 1. 19 individually, and DOES 1-10, inclusive, for breach of contract and for certain common law claims. 20 Plaintiff, Thomas Koichi Nakamine (hereinafter, Plaintiff), is and was at all relevant 2. 21 22 times, an individual residing on Guam and doing business as Takai's Enterprise, licensed as a sole 23 proprietorship. 24 Upon information and belief, Defendant, CitiBank, N.A. (Guam) (hereinafter, 3. 25 Defendant CitiBank), is and was at all relevant times a locally licensed banking institution with its 26 27 principal place of business on Guam. 28 MSS:Civil/Takai/dep

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Complaint.Superior.Court

Case 1:03-cv-00047

Complaint Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 4. Upon information and belief, Defendant, Patrick Kehres, (hereafter, Defendant Kehres) is and was at all relevant times an individual residing on Guam.
- 5. Plaintiff is informed and believes and thereupon allege, that at all times mentioned herein, that each of said defendants, including the DOES defendants, are jointly and severally liable as a principal, officer, agent, master, servant, employer, employee and partner of each of the remaining defendants and in doing the acts complained of herein, acting within the scope of his, her or its said agency, employment or partnership. Furthermore, each defendant is responsible for the acts of the other defendants and its employees under the theory of respondent superior.
- 6. Defendants are sued herein as DOES defendants because their identities are not yet known. If and when such identities become known, Plaintiff will name any such defendants in the place and stead of DOES defendants.

JURISDICTION AND VENUE

7. This court has jurisdiction in this matter pursuant to 7 G.C.A. § 3105 and 13 G.C.A. § 4101 et seq.

FACTUAL CLAIMS

- 8. On July 17, 2002, Plaintiff opened a checking account with Defendant CitiBank at its Hagatna branch under the account title, Takai's Enterprise.
- 9. The description of the type of business and requirements necessary to serve Takai's Enterprise was explained to Naomi, Defendant CitiBank's employee. Plaintiff then informed her that he would be involved in the business of shipping merchandise and would receive a wire transfer of money through this account within a few days.

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Document 9

Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 16. On July 30, 2002, Plaintiff's employee, Edna, inquired about the status of the telegraphic funds transfer by calling Defendant Citibank and informed her they were uncertain as to its status. Consequently, Plaintiff went to Defendant CitiBank's Hagatna branch and met various people and spent a considerable amount of time discussing the status of this matter. Plaintiff was informed by Florence, Defendant CitiBank's employee, that the wire transfers applied for were never processed.
- 17. Plaintiff questioned why Defendant CitiBank did not process said wire transfers and Defendant CitiBank's employees provided no adequate explanation for their failure.

 Moreover, Plaintiff was informed that he was not allowed to make a wire transfer thereafter.
- 18. To avoid any further delay and damage to Takai's Enterprise, Plaintiff requested to withdraw Nine Thousand Dollars (\$9,000.00 U.S.) for payment of the freight to Matt Matsuya/LAX Air Express Service. Upon Plaintiff's request to withdraw Nine Thousand dollars (\$9,000.00 U.S.) from his CitiBank account number 840-000-000129429, Florence told him, "No, you are not allowed to make a withdrawal".
- 19. Upon information and belief, Thomas Nakamine begged and pleaded with Defendant CitiBank's employees to make the withdraw, however, they refused. At this time, Plaintiff observed Defendant CitiBank's employees consulting with Defendant Patrick Kehres, CitiBank Manager, and upon their return rejected Plaintiff's request to make a withdraw of any amount of money from Plaintiff's account without providing an adequate explanation for their refusal.

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Case 1:03-cv-00047

Complaint Thomas Nakamine et al. v. Citibank, N.A. et al. Civil Case No:

- 33. Defendant CitiBank failed to act in good faith and fair dealing by failing to give notice to Plaintiff that it did not timely process his requested wire transfers and was likely to adversely affect the timely shipping of merchandise. Moreover, Defendant CitiBank failed to notify Plaintiff of its failure when inquired by Plaintiff.
- 34. As a consequence of the delay discovered by Plaintiff, Plaintiff attempted to withdraw money from his CitiBank checking account, however, Defendant CitiBank intentionally withheld and maliciously refused to release Plaintiff's funds and did so with a conscious indifference to his rights.
- 35. As a direct and proximate result of the Defendant CitiBank's failure to act in good faith and fair dealing, Plaintiff has been injured in his business and property and has suffered damages.
- 36. Pursuant to the terms of the contract entered into between Plaintiff and Defendant CitiBank, Plaintiff is entitled to recover actual and consequential damages, cost and attorney's fees which will be proven at trial.

THIRD CLAIM FOR RELIEF

NEGLIGENCE

(Count One)

- Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 37. through 36, as if fully stated herein.
- 38. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendants as follows:

- For Defendant CitiBank's breach of contract, Defendant CitiBank's failure to act in 1. good faith and fair dealing, and Defendant CitiBank's negligence, actual and consequential damages in the amount to be proven at trial, together with costs and reasonable attorney's fees.
- For Defendant CitiBank and Defendant Patrick Kehres intentional infliction of 2. emotional distress to Plaintiff, joint and several liability for actual and punitive damages along with exemplary damages, costs and attorney's fees in an amount to be proven at trial.
- For Defendant CitiBank and Defendant Patrick Kehres conversion of Plaintiff's property, joint and several liability for actual and punitive damages, along with exemplary and special damages, costs and attorney's fees in and amount to be proven at trial.
 - Such further relief as the court may deem just and proper. 4.

DEMAND FOR JURY

Plaintiff hereby demands a jury of six (6) in the above-entitled matter.

DATED this 127 day of Deam

Respectfully submitted,

By:

MARK S. SMITH, ESQ.

Attorney for Plaintiff,

Thomas Koichi Nakamine dba: Takai's

Enterprise

I do hereby certify that the foregoing is a full true and correct copy of the k of the Superior Court of Guam

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MSS:Civil/Takai/dep Complaint.Superior.Court Case 1:03-cv-00047

Document 9

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DATE: 12/30/03

SUPERIOR COURT OF GUAM

TIME: 11:11:45

CASE NO: CV2085-03

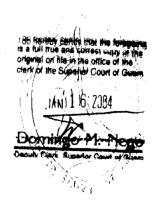
TYPE: CIVIL CAPTION: THOMAS K. NAKAMINE VS. CITIBANK N.A & DOES 1-10

TOTAL AMOUNT:

8.50

<u>Number</u>	Date	Description	Rev_acct	Amt_Owed
030016679	12/30/2003	JBF/CV CIVIL DUPLICATION JBF/CV CIVIL RETRIEVAL FEE	33052117	6.50
030016679	12/30/2003		33052121	2.00





1 703 DEC 12 PM 2: 43 THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D 2 Hagatna, Guam 96910 Telephone: (671) 477-6631/32 3 Facsimile: (671) 477-8831 4 Attorney for Plaintiff, 5 Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 CIVIL CASE NO: 2085 - 23 THOMAS KOICHI NAKAMINE 8 dba: TAKAI'S ENTERPRISE, 9 Plaintiff, 10 11 **SUMMONS** VS. 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, 13 inclusive, 14 Defendants. 15 16 TO DEFENDANT: PATRICK KEHRES 17 18 YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. 19

YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. Smith, whose address is 456 West O'Brien Drive, Suite 102-D, Hagatna, Guam 96910, and Answer to the Complaint which is herewith served upon you within Twenty (20) days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint.

(B) Remote Certify that the foregoing of Etall must and consect outs of the object of the object of the object of the object of the Superior Court of Guern HAN 1 6 2004

CLERK OF COUR

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DEPUTY CLERK

My.Doc/Civil/Takai/dep Summons.Patrick.Kehres

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SUPERIOR COURT OF GHAM 1 THE LAW OFFICES OF MARK S. SMITH 2013 DEC 12 PM 2: 42 456 West O'Brien Drive, Suite 102-D 2 Hagatna, Guam 96910 CLERK (Telephone: (671) 477-6631/32 3 Facsimile: (671) 477-8831 4 Attorney for Plaintiff, 5 Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 CIVIL CASE NO: (V 2085 - 03 THOMAS KOICHI NAKAMINE 8 dba: TAKAI'S ENTERPRISE, 9 Plaintiff, 10 11 **SUMMONS** VS. 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, 13 inclusive, 14 Defendants. 15 16 TO DEFENDANT: CITIBANK, N.A. (GUAM) 17 18 YOU ARE HEREBY summoned to and required to serve upon Plaintiff's attorney, Mark S. 19 Smith, whose address is 456 West O'Brien Drive, Suite 102-D, Hagatna, Guam 96910, and Answer 20 to the Complaint which is herewith served upon you within Twenty (20) days after service of this 21 Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be 22 23 taken against you for the relief demanded in the Complaint. 24 CLERK OF COU 25 Superior Court of G 26 Cleme Mendiova 1 6 2304 By: 27 **DEPUTY CLERI** 28

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Summons.CitiBank

Page 1 of 1

SUPERIOR COURT OF GUAM 1 THE LAW OFFICES OF MARK S. SMITH 456 West O'Brien Drive, Suite 102-D 图 2: 42 243 DEC A2 2 Hagatna, Guam 96910 Telephone: (671) 477-6631/32 3 CLERK' Facsimile: (671) 477-8831 4 BY: Attorney for Plaintiff, 5 Thomas Koichi Nakamine dba: Takai's Enterprise 6 IN THE SUPERIOR COURT OF GUAM 7 1085-03 CIVIL CASE NO: THOMAS KOICHI NAKAMINE 8 dba: TAKAI'S ENTERPRISE, 9 Plaintiff. 10 **COMPLAINT** VS. 11 12 CITIBANK, N.A. (GUAM), PATRICK KEHRES, individually, and DOES 1-10, 13 inclusive, 14 Defendants. 15 16 17 INTRODUCTION 18 1. This action is to recover from Defendants, CitiBank, N.A. (Guam), Patrick Kehres, 19 individually, and DOES 1-10, inclusive, for breach of contract and for certain common law claims. 20 2. Plaintiff, Thomas Koichi Nakamine (hereinafter, Plaintiff), is and was at all relevant 21 22 times, an individual residing on Guam and doing business as Takai's Enterprise, licensed as a sole 23 proprietorship. 24 3. Upon information and belief, Defendant, CitiBank, N.A. (Guam) (hereinafter, 25 Defendant CitiBank), is and was at all relevant times a locally licensed banking institution with its 26 27 principal place of business on Guam. 28 MSS:Civil/Takai/dep

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Complaint Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 4. Upon information and belief, Defendant, Patrick Kehres, (hereafter, Defendant Kehres) is and was at all relevant times an individual residing on Guam.
- 5. Plaintiff is informed and believes and thereupon allege, that at all times mentioned herein, that each of said defendants, including the DOES defendants, are jointly and severally liable as a principal, officer, agent, master, servant, employer, employee and partner of each of the remaining defendants and in doing the acts complained of herein, acting within the scope of his, her or its said agency, employment or partnership. Furthermore, each defendant is responsible for the acts of the other defendants and its employees under the theory of respondent superior.
- 6. Defendants are sued herein as DOES defendants because their identities are not yet known. If and when such identities become known, Plaintiff will name any such defendants in the place and stead of DOES defendants.

JURISDICTION AND VENUE

7. This court has jurisdiction in this matter pursuant to 7 G.C.A. § 3105 and 13 G.C.A. § 4101 et seq.

FACTUAL CLAIMS

- 8. On July 17, 2002, Plaintiff opened a checking account with Defendant CitiBank at its Hagatna branch under the account title, Takai's Enterprise.
- 9. The description of the type of business and requirements necessary to serve Takai's Enterprise was explained to Naomi, Defendant CitiBank's employee. Plaintiff then informed her that he would be involved in the business of shipping merchandise and would receive a wire transfer of money through this account within a few days.

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Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 10. On July 24, 2002, the wire transfer from JAC Holdings Company Ltd. in the total amount of Two Hundred Nine Thousand Eight Hundred Dollars in United States currency (\$209,800.00 U.S.) was sent to Takai's Enterprise CitiBank checking account #840-000-0000-000129429.
- 11. Shortly thereafter, on July 25, 2002, upon information and belief, Plaintiff's account with Defendant CitiBank was credited the Two Hundred Nine Thousand Eight Hundred Dollars (\$209,800.00 U.S.).
- 12. On July 25, 2002, Plaintiff made application for telegraphic funds transfer for payment to Takai's Enterprise off-island vendors. The telegraphic funds transfer was applied for the following vendors: Danny First, Merchandising Solutions, LLC, and Matt Matsuya/LAX Air Express Services.
- 13. The wire transfer money amount for each vendor is as follows: Forty Seven Thousand Nine Hundred Thirty-three Dollars (\$47,933.00 U.S.), Four Thousand Twenty-eight Dollars and 70/100 (\$4,028.70 U.S.), and Nine Thousand Dollars (\$9,000.00 U.S.), respectively.
- 14. Upon information and belief, Defendant CitiBank's employees represented that Plaintiff's application for telegraphic funds transfer would be processed and the relevant vendors paid. Based on Defendant CitiBank's employee representations, Plaintiff believed the wire transfers were approved and would be completed within the next business day.
- 15. On July 29, 2002, Takai's Enterprise business vendors contacted Plaintiff notifying him that the wire transfers were never received. In response, Plaintiff informed his vendors that he would follow-up with Defendant CitiBank.

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Complaint
Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 16. On July 30, 2002, Plaintiff's employee, Edna, inquired about the status of the telegraphic funds transfer by calling Defendant Citibank and informed her they were uncertain as to its status. Consequently, Plaintiff went to Defendant CitiBank's Hagatna branch and met various people and spent a considerable amount of time discussing the status of this matter. Plaintiff was informed by Florence, Defendant CitiBank's employee, that the wire transfers applied for were never processed.
- 17. Plaintiff questioned why Defendant CitiBank did not process said wire transfers and Defendant CitiBank's employees provided no adequate explanation for their failure.

 Moreover, Plaintiff was informed that he was not allowed to make a wire transfer thereafter.
- 18. To avoid any further delay and damage to Takai's Enterprise, Plaintiff requested to withdraw Nine Thousand Dollars (\$9,000.00 U.S.) for payment of the freight to Matt Matsuya/LAX Air Express Service. Upon Plaintiff's request to withdraw Nine Thousand dollars (\$9,000.00 U.S.) from his CitiBank account number 840-000-000129429, Florence told him, "No, you are not allowed to make a withdrawal".
- 19. Upon information and belief, Thomas Nakamine begged and pleaded with Defendant CitiBank's employees to make the withdraw, however, they refused. At this time, Plaintiff observed Defendant CitiBank's employees consulting with Defendant Patrick Kehres, CitiBank Manager, and upon their return rejected Plaintiff's request to make a withdraw of any amount of money from Plaintiff's account without providing an adequate explanation for their refusal.

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Thomas Nakamine et al. v. Citibank, N.A. et al.

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- 20. In order to mitigate damage from Defendant CitiBank's refusal to process said wire transfer, Plaintiff requested Defendant CitiBank to prepare a letter explaining the delay in payment to the vendors, however, Defendant CitiBank refused to honor Plaintiff's request causing further damage to his business reputation and credibility.
- 21. On the same day, after further discussion and negotiations with Defendant CitiBank proved unsuccessful, Plaintiff was instructed that the only option for obtaining his money on deposit with Defendant CitiBank was to close the checking account at Defendant CitiBank's Hagatna branch.
- 22. Upon the closing of said account with Defendant CitiBank, Defendant CitiBank finally released his money and thereafter, Plaintiff deposited said money with Citizens Security Bank. Plaintiff's request for wire transfer was immediately processed by Citizen's Security Bank with no further delays.

FIRST CLAIM FOR RELIEF

DEFENDANT CITIBANK'S FAILURE TO TIMELY PROCESS TELEGRAPHIC FUNDS TRANSFER APPLICATION IS A BREACH OF CONTRACT

- 23. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 22, as if fully stated herein.
- 24. For purposes of this claim, Defendant CitiBank had a contractual duty to timely process the telegraphic funds transfer application of its client, Plaintiff Thomas Nakamine.
- 25. On July 25, 2002, Plaintiff requested Defendant CitiBank to process telegraphic funds transfer for three vendors: Danny First Inc. in the amount of \$47,933.00 (U.S.), Merchandising Solutions, LLC in the amount of \$4,028.70 (U.S.) and Matt Matsuta/LAX Air Express Services in the amount of \$9,000.00 (U.S.).

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Complaint

Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 33. Defendant CitiBank failed to act in good faith and fair dealing by failing to give notice to Plaintiff that it did not timely process his requested wire transfers and was likely to adversely affect the timely shipping of merchandise. Moreover, Defendant CitiBank failed to notify Plaintiff of its failure when inquired by Plaintiff.
- 34. As a consequence of the delay discovered by Plaintiff, Plaintiff attempted to withdraw money from his CitiBank checking account, however, Defendant CitiBank intentionally withheld and maliciously refused to release Plaintiff's funds and did so with a conscious indifference to his rights.
- 35. As a direct and proximate result of the Defendant CitiBank's failure to act in good faith and fair dealing, Plaintiff has been injured in his business and property and has suffered damages.
- 36. Pursuant to the terms of the contract entered into between Plaintiff and Defendant CitiBank, Plaintiff is entitled to recover actual and consequential damages, cost and attorney's fees which will be proven at trial.

THIRD CLAIM FOR RELIEF

NEGLIGENCE

(Count One)

- 37. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 36, as if fully stated herein.
- 38. Pursuant to Guam law 13 G.C.A. § 4103(1), Defendant CitiBank has a duty to exercise ordinary care when handling and processing Plaintiff's wire transfer requests.

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Complaint Thomas Nakamine et al. v. Citibank, N.A. et al.

Civil Case No:

- 47. On July 25, 2002, Defendant CitiBank breached this duty when it failed to properly handle and timely process Plaintiff's application for telegraphic funds transfer to Merchandising Solutions, LLC.
- 48. As a direct and proximate result of Defendant CitiBank's breach, Plaintiff has suffered damages and is entitled to actual and consequential damages, costs and attorney's fees which will be proven at trial.

FOURTH CLAIM FOR RELIEF

INTENTIONAL INFLICTION OF SEVERE EMOTIONAL DISTRESS

- 49. Plaintiff repeats and realleges each and every allegation set forth in paragraphs 1 through 48, as if fully stated herein.
- 50. Pursuant to 13 G.C.A. § 4103 et seq. and commonlaw principles, Defendant CitiBank had a duty to exercise ordinary care towards Plaintiff.
- 51. For purposes of this claim, Defendant CitiBank's conduct was extreme and outrageous and intended, or done in reckless disregard of the probability of severe emotional distress to Plaintiff in the conduct of its business, as sole proprietor of Takai's Enterprise.
 - 52. Plaintiff suffered severe emotional distress.
- 53. Plaintiff's severe emotional distress was caused by Defendant CitiBank conduct and Defendant CitiBank's conduct was not privileged.
- 54. As a direct and proximate result of Defendant CitiBank's conduct, Plaintiff has been injured to his person and has suffered damages in an amount to be determined at trial.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendants as follows:

- 1. For Defendant CitiBank's breach of contract, Defendant CitiBank's failure to act in good faith and fair dealing, and Defendant CitiBank's negligence, actual and consequential damages in the amount to be proven at trial, together with costs and reasonable attorney's fees.
- For Defendant CitiBank and Defendant Patrick Kehres intentional infliction of emotional distress to Plaintiff, joint and several liability for actual and punitive damages along with exemplary damages, costs and attorney's fees in an amount to be proven at trial.
- 3. For Defendant CitiBank and Defendant Patrick Kehres conversion of Plaintiff's property, joint and several liability for actual and punitive damages, along with exemplary and special damages, costs and attorney's fees in and amount to be proven at trial.
 - 4. Such further relief as the court may deem just and proper.

DEMAND FOR JURY

Plaintiff hereby demands a jury of six (6) in the above-entitled matter.

DATED this 12th day of Deanes, 2003.

Respectfully submitted,

By:

MARK S. SMITH, ESQ.

Attorney for Plaintiff,

Thomas Koichi Nakaming dba: Takai's

Enterprise

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MSS:Civil/Takai/dep Complaint.Superior.Court

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Document 9

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CIVIL DOCKETING STATEMENT

CW 2085-03

Plaintiff(s)/Petitioner(s)	Defendant(s)/Respondent(s)		
Thomas Koichi Nakamine dba: Takai's Enterprise	CitiBank, N.A. (Guam), Patrick Kehres, individually, and DOES 1-10, inclusive		
Residential (Home) Address:	Residential (Home) Address:		
Pia Marine Hotel #515 Upper Tumon, Guam 96913	402 East Marine Drive Hagatna, Guam 96910		
Mailing Address:	Mailing Address:		
Same as above	Same as above		
Contact (Telephone) Numbers:	Contact (Telephone) Numbers:		
Home: (671) 649-1587 Work:	Home: Work: (671) 475-4182		
Attorney(s): (First Name, Address and Telephone Number)	Attorney(s): (First Name, Address and Telephone Number)		
The Law Offices of Mark S. Smith 456 W. O'Brien Drive, Suite 102-D Hagatna, Guam 96910	Unknown		
Telephone: (671) 477-6631/32 Facsimile: (671) 477-8831			
Cause of Action:			

Cause of Action:

Complaint for breach of contract and certain common law claims.

DATE: 12/12/03

SUPERIOR COURT OF GUAM

TIME: 14:38:37

CASE NO: CV2085-03

TYPE: CIVIL CAPTION: THOMAS K. NAKAMINE VS. CITIBANK N.A & DOES 1-10

TOTAL AMOUNT:

164.00

Reference <u>Number</u>	Reference <u>Date</u>	<u>Description</u>	Rev_acct	Amt_Owed
030016317	12/12/2003	JBF/CV CIVIL FILING FEES JBF/CV CIVIL SUMMONS	33052101	150.00
030016317	12/12/2003		33052103	14.00



